

## Right of withdrawal and form

### Consumers have the following right of withdrawal:

#### Cancellation

##### Withdrawal

You have the right to revoke this contract within fourteen days without giving reasons. The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the last goods. In order to exercise your right of withdrawal, you must inform us (TAOASIS GmbH Natur Duft Manufaktur, Am Duftgarten 1, 32791 Lage, Phone: +49 5232 6904 600, Fax: +49 5232 6904 601, Email: shop@taoasis.de) of your decision to revoke this contract by means of a clear declaration (e.g. a letter sent by post, fax or e-mail). You can use the attached sample withdrawal form, but this is not mandatory.

To comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the expiry of the revocation period.

##### Consequences of revocation

If you withdraw from this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this repayment. We may withhold reimbursement until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. You must return or hand over the goods to us immediately and in any case at the latest within fourteen days from the day on which you inform

us of the revocation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days. You bear the direct costs of returning the goods. You only have to pay for any loss of value of the goods if this loss of value is due to a handling of you that is not necessary to check the nature, characteristics and functioning of the goods.

The right of revocation does not apply to contracts

- for the delivery of goods that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer,
- for the delivery of goods, if these have been inseparably mixed with other goods after delivery due to their nature,
- for the delivery of sealed goods that are not suitable for return for reasons of health protection or hygiene, if their seal has been removed after delivery,
- for the provision of services in the areas of accommodation for purposes other than residential purposes, transport of goods, rental of motor vehicles, delivery of food and beverages and the provision of other services in connection with leisure activities, if the contract provides for a specific date or period for the provision, in particular tickets for the fragrance garden tour.